



Super 6 Soccer Refund Policy



SUPER 6 SOCCER

Version

Version 1.0 as at 14/6/2023



Super 6 Soccer Refund Policy

By submitting a registration on Super 6 Soccer's yoursportspace registration system, the individual agrees to Super 6 Soccer's Refund Policy below.

Voluntary player withdrawal

If a player registers, then voluntarily withdraws from competition (deregistration request) the following applies:

Player withdrawal -14 days before first round (or competition start)- no refund unless

- a. A refund is only given if team number is 8 or more- if player leaves.
- b. A refund is given if a new player is registered to achieve the min 8 players in a team.
- c. A 10% processing/ insurance fee is deducted off the registration fee refund.
- d. Active Kids vouchers used are not refunded.
- e. The refund is made within 30 days - on credit card used.

Player withdrawal 0-13 days before first round (or competition start) no refund unless

- a. A refund is only given if team number is 8 or more- if player leaves.
- b. A refund is given if a new player is registered to achieve the min 8 players in a team
- c. A 20% sanction deduction off the registration fee refund.
- d. A 10% processing/insurance fee deduction off the registration fee refund.
- e. Active Kids vouchers used are not refunded.
- f. The refund is made within 45 days – on the credit card used.

Player withdrawal after the first round is played (or after the competition has started) No Refund

- a. The player registration fee **will not be refunded**.

Player withdrawal (due to injury) after the first round is played (or after the competition has started)

- a. If a player has sustained an injury after the competition has started and cannot continue- **registration will not be refunded**.
- b. A player is entitled to make an insurance claim if they cannot continue.
- c. The injury must have been reported and witnessed by the referee and authorised by our event manager.

Upon any deregistration request, no refunds will be issued; however, in very exceptional cases may be reviewed by the Super 6 Soccer competition administrator.



Player withdrawal after the first round is played (or after the competition has started) submits refund demand via their financial institution.

- a. Super 6 Soccer will take legal action to recover the refund, including legal costs incurred in the action.
- b. By registering to play in all Super 6 Soccer competitions all players agree to our terms and conditions, competition rules and policies including our refund policy. A player's participation in one or more Super 6 Soccer games is a service contract offered and accepted.

Voluntary team withdrawal

Team withdrawal -14 days before first round (or competition start)- **no refund unless**

- a. A 10% processing/ insurance fee is deducted off the registration fee refund.
- b. Active Kids vouchers used are not refunded.
- c. Refund made within 30 days - on credit card used.

Team withdrawal 0-13 days before first round (or competition start) **no refund unless**

- a. A 20% sanction deduction off the registration fee refund.
- b. A 10% processing/insurance fee deduction off the registration fee refund.
- c. Active Kids vouchers used are not refunded.
- d. The refund is made within 45 days – on the credit card used.

Team withdrawal after the first round is played (or after the competition has started) **No Refund**

- a. The team registration fee will not be refunded.

Team withdrawal after the first round is played (or after the competition has started) submits refund demand via their financial institution.

- b. Super 6 Soccer will take legal action to recover the refund, including legal costs incurred in the action.
- c. By registering to play in all Super 6 Soccer competitions all players agree to our terms and conditions, competition rules and policies including our refund policy. A team/player's participation in one or more Super 6 Soccer games is a service offered and accepted.

Upon any team deregistration request, no refunds will be issued; however, very exceptional cases may be reviewed by the Super 6 Soccer competition administrator.



Player Registrations – Are Non-Transferable

- a. Player registrations are not transferable.
- b. If a player can no longer play for any reason their registration fee cannot be transferred to a new or another player.
- c. New players must register via our yoursportspace.com portal.

Comp categories/ cancellation

- a. Competition playing categories will only go ahead once we have a min of 4 teams. This can be a combination of gender and age categories.
- b. If we do not have enough teams to combine into a min of 4 teams, we will notify teams and provide a full refund.
- c. Full refunds made within 14 days - on credit card used.
- d. Active Kids vouchers cannot be refunded but, in this instance, can be transferred to another organisation if the child registered for some other sport. Details to be supplied and once received, the transfer will be made within 14 days.
- e. All junior and youth uniforms to be returned to Super 6 Soccer by arrangement.
- f. Adult purchased uniforms cannot be returned for a refund and Super 6 Soccer will not be liable for any third-party expenses like uniform purchases.

Expelled players or whole teams

- a. If Super 6 Soccer expels players or teams, or team spectators team organisers involved in any sort of on or off field physical violence or serious misconduct, such as a very malicious/dangerous tackle, or due to punching, grappling, throwing, striking, kicking, slapping, elbowing, headbutting, pushing, spitting, strangling, physically assaulting or forgetting involved in a fight with another player or players, officials, referees, event managers or with another person at our competition, and are expelled, their registration fee will not be refunded.
- b. If Super 6 Soccer expels players or teams, or team spectators team organisers involved in any sort of verbal abuse, violent threats of harm and intimidation or threats of assault or harassment of Super 6 Soccer staff and are expelled, their registration fee will not be refunded.
- c. If a player is expelled from the Super 6 Soccer competition. The expelled player (s) or team will not be partially or fully refunded any of their registration fee.



- d. If expelled players submit a refund demand via their financial institution, Super 6 Soccer will take legal action to recover the refund, including legal costs incurred in the action.
- e. Teams that are expelled for continuous infringement of playing unregistered players will not be refunded any of their registration fees.

No refund for weather impacts that result in games being cancelled or not played.

- a. Super 6 Soccer will not provide any refunds (partial or fully) if games are stopped or cancelled, because of weather impacts. Refer to competition rules regarding cancelled games.

No refund for game abandonment for any other reason

- b. Super 6 Soccer will not provide any refunds (partial or fully) if games are stopped or cancelled, because of a game being abandoned by Super 6 staff. Refer to competition rules regarding abandoned games.